DOI: https://doi.org/10.18371/fp.4(44).2021.778487

JEL Classification E41, G21, 22, 29

ECOSYSTEM AND REGULATION OF FINANCIAL INCLUSION IN UKRAINE

ZAPOROZHETS Svitlana

PhD in Economics, Associate Professor,
Department of Finance and Accounting,
Cherkasy Institute of the Banking University
ORCID ID: https://orcid.org/0000-0002-8378-5549

TRIGUB Ulia

student,
Department of Finance and Accounting,
Cherkasy Institute of the Banking University

Abstract. The article examines the essence of the concept of financial inclusion from the standpoint of forming an ecosystem of interdependent determinants of its provision, substantiates the role of the regulatory component as an important prerequisite for financial inclusion and identifies regulatory areas for intensifying the development of financial inclusion in Ukraine.

Keywords: financial inclusion, financial inclusion ecosystem, financial inclusion regulation, financial literacy, financial services.

The article examines the essence of the concept of financial inclusion substantiates its impact on the formation of opportunities for inclusive economic growth and improving the overall wellbeing of the country and its population. Active deterrents include: 1) consistently high number of potential consumers who do not accept innovative digital financial services; 2) low level of development of the non-cash system of financial services and financial literacy of the population; 3) limited access to elements of financial infrastructure in certain geographical areas; 4) low level of trust in the financial system, and imperfect system of consumer protection.

It is proposed to study the state of development of financial inclusion to identify the main determinants of its provision. They are based on a marketbased approach to building a financial inclusion ecosystem. Among the main areas of formation of determinants of financial inclusion identified: are financial infrastructure, financial services, level of access to financial services, level of consumer protection, financial literacy, inclusive regulatory policy.

It is generalized that in order to ensure a high level of financial inclusion in Ukraine it is necessary to implement the following regulatory measures:

- 1). Creating an effective regulatory environment to improve access to financial services using innovative tools.
- 2). Ensure a clear delineation of responsibilities between regulatory institutions for digital financial services and digital financial inclusion.
- 3). Implement the priorities of the Financial Literacy Strategy and achieve the key results of its implementation.
- 4). Strengthen the protection of the rights of consumers of financial services

- by regulating the market behavior of financial services market participants and ensuring transparency of information on financial services and products.
- 5). Introduction of effective regulation on guaranteeing clients' funds.
- 6). Improving regulatory tools to protect the privacy and security of personal data when consuming digital financial services.

References

- 1. Natsionalnyi bank Ukrainy [National Bank of Ukraine]. old.bank.gov.ua. Retrieved from: https://old.bank.gov.ua/control/uk/publish/printable_article?art_id=71600439 &showTitle=true [in Ukrainian].
- 2. Polasik, M., Huterska, A. & Meler, A. (2018). Wpływ edukacji formalnej na włączenie finansowe w zakresie usług płatniczych [Influence of formal education on financial inclusion in the field of payment services]. *«E-mentor»*, 1(73), 30–40. Retrieved from: http://www.e-mentor.edu.pl/artykul/index/numer/73/id/1336 [in Poland].
- 3. Amidžić, G., Massara, A. & Mialou A. (2014). Assessing Countries' Financial Inclusion Standing A new Composite Index. *IMF Working Paper*, (14) 36. 31 p. Retrieved from: https://www.imf.org/external/pubs/ft/wp/2014/wp1436.pdf
- 4. Ambarkhane, D., Singh, A.S. & Venkataramani B. (2016). Measuring Financial Inclusion of Indian States. *International Journal of Rural Management*, 12(1), 72–100. DOI: https://doi.org/10.1177/0973005216633940
- 5. Shapoval, Yu.I. & Yukhta, O. I. (2019). Vymiriuvannia finansovoi inkliuzii: perevahy ta obmezhennia isnuiuchykh pidkhodiv [Measuring financial inclusion: advantages and limitations of existing approaches]. *Ukrainskyi sotsium Ukrainian society*, 3 (70), 78-91. Retrieved from: https://ukr-socium.org.ua/wp-content/uploads/2019/10/78_91_No370_2019_ukr.pdf [in Ukrainian].
- 6. Yuzefalchik, I. (2019). Tsifrovyye finansovyye tekhnologii i ikh rol v povyshenii dostupnosti finansovykh uslug [Digital financial technologies and their role in increasing the availability of financial services]. *Bankovskiy vestnik Banking Bulletin*, 34-42. Retrieved from: https://www.nbrb.by/bv/articles/10627.pdf [in Bilorus]
- 7. Strategy for the development of the financial sector of Ukraine until 2025 [Strategy for the development of the financial sector of Ukraine until 2025]. bank.gov.ua. Retrieved from: https://bank.gov.ua/admin_uploads/article/Strategy_fingramotnist%D1%96 NBU_pr. pdf?v=4 [in Ukrainian].

- 8. Anufriieva, K. V. & Shkliar, A. I. (2019). Finansova inkliuziia yak chynnyk sotsioekonomichnoho rozvytku [Financial inclusion is an official of social and economic development]. *Ukrainskyi sotsium Ukrainian society*, 3 (70), 59-77. Retrieved from: https://ukr-socium.org.ua/wp-content/uploads/2019/10/59_77_No370_2019_ukr.pdf [in Ukrainian].
- 9. Zhalilo, Ya. A., Hladkykh, D. M., Bakhur, N. V., Maksymenko, O. P. & Barynova, D. S. (2021). Zabezpechennia dostupnosti rynku bankivskykh posluh dlia naselennia terytorialnykh hromad [Ensuring the availability of banking services to the market for the population of territorial communities]. *Natsionalnyi instytut stratehichnykh doslidzhen National Institute for Strategic Studies*. Retrieved from: https://niss.gov.ua/ sites/default/files/2021-09/bankivski-poslugy.pdf [in Ukrainian].
- 10. Ovdii, Yu. (2019). Rehuliuvannia rynkovoi povedinky uchasnykiv finansovoho rynku: mizhnarodnyi dosvid ta potochnyi stan v Ukraini [Regulation of market behavior of financial market participants: international experience and current situation [in Ukraine]. *Ekspertna platforma Expert platform*. Retrieved from: https://expla.bank.gov.ua/expla/news_0076.html [in Ukrainian].
- 11. Stratehiia finansovoi hramotnosti [Financial literacy strategy]. bank.gov.ua. Retrieved from: https://bank.gov.ua/admin_ up-loads/article/Strategy_fingramotnist%D1%96_NBU_ pr. pdf?v=4. [in Ukrainian].